



Bravo Tango Website Hosting Agreement

Bravo Tango (BT) will provide the following services for the website hosting agreement:

Website Hosting and Backups:

- ✓ Website hosting on the BT server
- ✓ Weekly backups of the BT server

At BT, our websites are hosted on Canadian servers, and are backed up on a weekly basis to ensure nothing is lost and everything is up to date.

Website Maintenance Services:

- ✓ Website hosting on BT's server
- ✓ Ongoing CMS and plugin software updates to proactively avoid troubleshooting issues
- ✓ Restore backups on the website in the event of a site outage or disaster
- ✓ Removal of malware, spam or malicious code from the website
- ✓ Ongoing updates and maintenance for all forms online

BT Value Add

- ✓ We are only a phone call or email away, without having to go through a Help Desk or automated email system
- ✓ We have full access to your website for updates and troubleshooting, without having to rely on a third party

This service is provided at a cost of **\$540/year, invoiced in monthly payments of \$45/month**. This is based on hosting plus maintenance work (outlined above) throughout the year. If special payment plans need to be made, please email interactive@bravotango.ca.

Any additional changes to the website design or functionality will be estimated out at **\$125/hour** and approved before proceeding. These would include any functionality changes or design work over and above the hosting agreement.

Signed on 16th day of November, ~~2020~~ 2021



Katie McFarlen, Interactive Director



Client