



## **REVIEW REPORT 120-2017**

### **Saskatoon Regional Health Authority**

**September 21, 2017**

**Summary:**

The Applicant submitted an access to information request under *The Local Authority Freedom of Information and Protection of Privacy Act* (LA FOIP) to the Saskatoon Regional Health Authority (SRHA). SRHA responded by indicating that records do not exist because they are not in its possession or control. The Applicant appealed to the Information and Privacy Commissioner (IPC). The IPC found that SRHA does not have possession or control over the records containing the information that is being sought by the Applicant. He recommended that SRHA take no further action.

### **I BACKGROUND**

[1] On April 12, 2017, the Saskatoon Regional Health Authority (SRHA) received the following access to information request:

1. CTAS Level
2. Date 911 call received.
3. Time 911 call received.
4. Time ambulance dispatcher assigned an ambulance and/or other first response units (Please provide a separate column for each type of vehicle. If a vehicle type was not assigned to a call, please leave the field blank).
5. Time first responders arrived on scene.
6. Time transport-capable vehicle arrived on scene (Please include the time a transport-capable vehicle arrived on scene in separate column, even when previously indicated in response to Question 5).
7. Time patient left the scene in transport-capable vehicle.
8. Time patient arrived at hospital.

In addition, please provide the number of times each month staffing and/or ambulance levels in Saskatoon reached “Level Zero,” or when no ambulances and/or paramedics

were available to respond to a call. Please provide this information for 2014, 2015 and 2016.

[2] In a letter dated May 1, 2017, SRHA responded to the Applicant indicating that the records he is seeking is not within its possession or control. It explained that SRHA has a contract with an organization named MD Ambulance which provides emergency medical services. MD Ambulance may have the information the Applicant is seeking. Also, while MD Ambulance provides SRHA with performance indicators, it does not provide to the SRHA the information that the Applicant is seeking.

[3] On June 12, 2017, the Applicant requested a review by my office.

[4] On June 13, 2017, my office notified both the Applicant and SRHA that it would be undertaking a review.

## **II RECORDS AT ISSUE**

[5] At issue is whether SRHA has possession or control over records containing the information sought by the Applicant. Therefore, there are no records at issue.

## **III DISCUSSION OF THE ISSUES**

[6] SRHA qualifies as a local authority as defined by subsection 2(f)(xiii) of LA FOIP.

### **1. Did SRHA provide sufficient evidence that the records are not in its possession or control?**

[7] SRHA responded to the Applicant's request pursuant to subsection 7(2)(e) of LA FOIP, which provides:

7(2) The head shall give written notice to the applicant within 30 days after the application is made:

...

(e) stating that access is refused for the reason that the record does not exist;

[8] In its submission, SRHA explained that MD Ambulance is required to provide certain types of information to SRHA pursuant to the contract between both organizations. It provided my office with a copy of the contract. Based on a review of the contract, MD Ambulance is required to provide certain types of information, including financial information, statistical information, business plans, and staffing models. However, MD Ambulance is not required to provide SRHA with the type of information that is being sought by the Applicant.

[9] SRHA also provided my office with a copy of a document MD Ambulance provides to SRHA to report information required by contract. This document contains statistical information (broken down by month) such as kilometers travelled, number of individuals served broken down by gender and age group, length of response times (grouped in 10 minute increments), location of pick-up or destination, type of injury/illness/event, and the destination hospital.

[10] Based on the review of the contract and the example of the document that MD Ambulance provides to SRHA, I am satisfied that SRHA would not have the information sought by the Applicant.

#### **IV FINDING**

[11] I find that SRHA does not have possession or control over the records containing the information sought by the Applicant.

#### **V RECOMMENDATION**

[12] I recommend that SRHA take no further action.

Dated at Regina, in the Province of Saskatchewan, this 21st day of September, 2017.

Ronald J. Kruzeniski, Q.C.  
Saskatchewan Information and Privacy  
Commissioner